



## **SMG STOCKTON**

**Job Title:** Event Security

**Department:** Guest Relations

**Reporting:** Patron Service/GR Manager

**Status:** Non-Exempt / Part-Time

This position is responsible for patrolling our venues during events, ensuring the safety of all guests, employees and vendors while on premise. You may also be responsible for securing property during load in/out for events at our venues.

### **Duties and Responsibilities**

- ◆ Assist in the seating and special needs of guests during events.
- ◆ Enforce building security and safety rules. This may include wandering, visual searches and/or pat downs of guests.
- ◆ Stand guard during events. Tour post periodically to ensure the safety of guest, staff, vendors, etc.
- ◆ Provide event security in front of house (stage) as well as back of house.
- ◆ Handle disturbances or problems that arise during events. If necessary, escort disruptive individual(s) off the premises.
- ◆ Possess the ability to maintain objectivity and professionalism when responding to agitated individuals. And possess verbal skills to prevent the escalation of a difficult situation.
- ◆ Write incident reports and meet with security supervisor to review procedures.
- ◆ Assist with crowd control inside and outside of the venues.
- ◆ Act in a professional manner with guests, staff, clients, vendors, etc.
- ◆ Must maintain a clean, neat appearance at all times.
- ◆ Perform other duties as assigned.

### **Qualifications**

High School diploma or equivalent preferred. You must possess a valid guard card and California driver's license. Employment based solely on experience, aptitude, abilities and training. Must have the ability to stand or walk for several continuous hours. Applicant should be strong enough to assist in lifting patrons over barricade or from the floor. Position requires work both indoor and outdoor settings.

### **Hours**

Hours of work are irregular and as required by events, primarily evenings and weekends. No guaranteed hours per week. Hours assigned according to event schedule.

### **TO APPLY:**

**Applications will be available at the job fair ONLY.**

**No Phone Calls Please!**

***SMG is an Equal Opportunity/Affirmative Action employer, and encourages Women, Minorities, Individuals with Disabilities, and protected Veterans to apply. VEVRRRA Federal Contractor.***

Date Opened: 7/22/14

Date Closed: 7/24/14